How to log into the MyMetLife adviser portal



You'll receive an email from us (<u>Do not reply@metlife.uk.com</u>) with a link to the MyMetLife portal – please click on this link:

Dear Tony,	
We're delighted to invite you to sign up to our MyMetLife portal through which you can access our range of Individual Protection products.	
All you need to do now is click the link below and follow the instructions to set up your new account using your email address as your username: MyMetLife.co.uk/advisers	:
If you're unable to log in to your new account, please check this <u>FAQ guide</u> . Alternatively, please contact your Account Manager or email us at <u>onlineservices@metlife.com</u> .	
Thank you for choosing MetLife.	
Kind regards,	
Michelle Parsons	
Head of Service & Operations	
•	▼ ▶



Click on the link and you'll see this screen. Click 'Next'.



danbrokertest@gmail.com Log Out

Send new verification code	
Please click on next button to send the verification code. This code will be sent to your registered email address.	
	Next



This will generate a One Time Password (OTP) that will be sent to your email. Please enter the OTP from this email into the box on the browser, and click 'Next'



	danbrokertest@gmail.com Log Out
Enter your verification code	
A verification code was sent via email to danbrokertest@gmail.com. When you receive the code, enter it below.	
27579	
Didn't receive the email?	
Sometimes automated messages get categorized as spam. Check your spam folder.	
	Next



You will then be asked to create a new password. Please ensure it meets the criteria below.

MetLife
Change Your Password
Enter a new password for brokertmgtmg@gmail.com . Make sure to include at least:
 1 uppercase letter 1 lowercase letter 1 number 1 special character * New Password
* Confirm New Password
Password was last changed on 12/06/2024, 11:17.



Once you click 'Change Password', you'll automatically be logged into your MyMetLife account:

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Poli	cies Pending	g Applications	Direct Debit Issues					What actions are you looking for?	Т		
Update	d a few seconds ago				Q Search this list		尊 ~ Ca				Click here to access
	Policy Nu ↑ \	V Name Insured	V Policy Name	🗸 🛛 Plan Type 🗸	Original Effective D \vee	Status	\sim				MetLife's products
1	EPS000495	Maud Newgate	EverydayProtect		30/05/2024, 13:25	In Force	•	New New <u>Apply for Other</u>			ľ
2	EPS000497	Teddy Bear	EverydayProtect		30/05/2024, 16:22	In Force		Application Application Products			
3	MCS001651	Chase Squirell	ChildShield	Standard	01/03/2024, 11:54	Cancelled	•				
4	MCS001658	Gomez Addams	ChildShield	Standard	12/03/2024, 09:15	In Force	•				
5	MCS001703	Toby Robbins	ChildShield	Standard	28/03/2024, 11:42	In Force	•	Direct Debit Calculator ? Saved Applications			
6	MCS001705	Eve Addamson	ChildShield	Plus	28/03/2024, 16:15	In Force	•				
7	MCS001706	Texas Holden	ChildShield	Plus	28/03/2024, 16:23	In Force	•	7 To advise your customer on the likely dates for their 1st and 2nd Direct Debit payments please use our calculator			
8	MCS001728	Gloria Evans	ChildShield	Standard	11/04/2024, 11:17	In Force	•				
9	MCS001732	Baby Monroe	ChildShield	Standard	12/04/2024, 15:57	In Force	•				
10	MCS001737	Arthur Bates	ChildShield	Standard	23/04/2024, 10:05	In Force		MetLife Broker Support			
11	MCS001740	Sybil Crawley	ChildShield	Standard	23/04/2024, 12:19	In Force					
12	MCS001817	Bill Ebob	ChildShield	Standard	31/05/2024, 15:31	In Force		0800 917 2006 (option 2)			
13	MPS000050	Vicki Hood	MultiProtect		11/01/2024, 15:04	In Force					
14	MPS000051	Ben Shepard	MultiProtect		12/01/2024, 15:51	In Force	•	MetLife Customer Support			
15	MPS000053	Bishop Brook	MultiProtect		22/01/2024, 13:14	In Force	•	It your customer has any questions about their MetLife policy please ask them to contact our customer service team on:			
16	MPS000055	Manual Lowery	MultiProtect		22/01/2024, 15:48	In Force	•	customerservice@metlife.uk.com			
cript:void(0	MDS000056	Irma Memillan	MultiDrotoct		22/01/2026 15:52	In Force		. 0800 917 0100	-	6 3	

For every moment, there's MetLife

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